

PLEASE READ CAREFULLY

Disclaimer

Payment, Terms, and Release of Liability

CLIENT agrees to the following terms for service rendered by Computer Wiz Services, LLC.

Payment Terms:

Computer Wiz Services, LLC reserves the right to refuse service as well as to change fees and rates at any time without notice. Residential or Commercial CLIENT agrees to pay Computer Wiz Services, LLC for all charges at the time of service.

Release of Liability:

CLIENT AGREES TO RELEASE AND HOLD HARMLESS COMPUTER WIZ SERVICES, LLC FROM ANY AND ALL LIABILITY ASSOCIATED WITH THE PERFORMANCE OF SERVICE OR THE PROVISION OF PARTS, AND ACKNOWLEDGES ALSO THAT COMPUTER WIZ SERVICES, LLC OFFERS NO EXPLICIT OR IMPLIED WARRANTY OR GUARANTEE ON SERVICES PERFORMED OR PARTS PROVIDED, OTHER THAN THE MANUFACTURER'S WARRANTY, FURTHER:

- 1. CLIENT acknowledges that due to the nature of the service being performed, there is potential risk of damage or loss including, but not limited to, damage to Client's home office, computer hardware, cabling, hubs, routers, switches, peripherals, accessories, and furniture, as well as potential risk of damage, corruption, or loss of computer software, applications, data, and data storage media.**
- 2. CLIENT agrees to release and hold harmless Computer Wiz Services, LLC from all liability for damage or loss as well as any incidental or consequential material or financial damage or loss that may result from the actions of Computer Wiz Services, LLC, its agents or service representatives.**
- 3. CLIENT grants Computer Wiz Services, LLC, its agents and service representative's access and permission to physically disassemble any and all computer systems, components, networks, cabling, hubs, routers, switches, peripherals, and accessories.**
- 4. CLIENT grants Computer Wiz Services, LLC, its agents and service representatives access security rights, and permission to open, view, and modify, edit, delete, or otherwise manipulate CLIENTs computer software, applications,**

data, and data storage media including, but not limited to the computer Operating System, word processing, spreadsheets, databases, workflow, graphics, audio, video, system drivers and libraries, and any other type of software or data that may be contained on CLIENTs computer system or network.

5. CLIENT grants Computer Wiz Services, LLC, its agents and service representative, permission to physically access CLIENTs home or office property where CLIENTs computer system and/or network reside.

6. CLIENT grants Computer Wiz Services, LLC, its agents and service representative, permission to perform modification to CLIENTs home or office property for the purpose of installing or troubleshooting computer and/or networking hardware, cabling, hubs, routers, switches or peripherals. Modification may include such practices as drilling through or disassembling furniture, walls, floors, carpet, or trim, laying and removing cabling and devices including affixing cabling and devices to furniture, walls, floors, or trim, using nails, screws, staples, hangers, or plastic ties.

7. CLIENT grants Computer Wiz Services, LLC, its agents and service representative, permission to download and/or install software on CLIENT's computer and/or network, including but not limited to, virus scanners, diagnosis and repair utilities, drivers, libraries, and software requested to be installed by CLIENT.

8. CLIENT grants Computer Wiz Services, LLC, its agents and service representative, permission to install hardware in CLIENTs computer and/or network, including but not limited to, memory chips, processor chips, cooling fans, batteries, hard drives, tape drives, storage devices, modem and communication devices, audio and video cards, network interface cards, hubs, routers, switches, printers, scanners, cables, and other hardware requested to be installed by the CLIENT.

Computer Wiz Services, LLC strongly advises that CLIENT safeguard critical data by backing up said data prior to any services performed by Computer Wiz Services, LLC. Unless specifically requested and provided as a paid service by Computer Wiz Services, LLC CLIENT is responsible for any backup, archiving, or protective storage as well as restoration if required, of CLIENTs data. Computer Wiz Services, LLC has a No Refund Policy, once sales are completed and paid the sale is final.

This document constitutes the entire agreement between CLIENT and Computer Wiz Services, LLC. No other agreement whether verbal or written shall be in effect except if agreed to and authorized in writing.

By signing this document, CLIENT indicates that he/she has read and understands, and agrees to the terms of this Payment Terms and Release of Liability form.

Signature and Date

Printed Name

Street Address

City, State, Zip

IT Specialist Signature

IT Specialist Name